

## PARTS SHIPPING

Parts shipped within 1-3 business days of part order, excluding holidays and weekends. We ship with signature confirmation unless you notify us, we are not liable for a lost or stolen item that doesn't have signature confirmation. Tracking information will be provided once item ships as long as a email address is provided.

## FORMS OF PAYMENT AND PRICING

All items are limited quantity and prices are subject to change so please check price in checkout before submitting order. We accept paypal online and you can call with Mastercard/Visa. All items must be prepaid and clear before the item ships.

## RETURNS

We offer a 7 day money back guarantee from the date the part was delivered. All parts will be examined once received and no refund will be given for damaged parts during installation.

All installed parts being returned are subject to a \$25.00 non refundable diagnostic fee.

The buyer is responsible for packing the part so it's not damaged in transit, we will not be able to process a refund for any part that has been damaged. Upon receiving the part, the buyer notices it was damaged out of the box. Pictures must be sent of damaged item and box it was shipped in within 48 hours of receipt for exchange or refund. After installation of the part, you find the item to be defective, an explanation of the defective part is required to get an exchange or refund.

Upon receiving the part, you noticed you ordered the wrong part or just change your mind, your refund will be the part less s/h and a 20% restocking fee.

For all returns, please contact us at [fitnessmedics@gmail.com](mailto:fitnessmedics@gmail.com) or call us at 410-286-5566